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## Air Hostess Resume

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### Job Objective

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To pursue a position of Air Hostess in which my customer service and interpersonal skills can help further the development of the organization.

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### Highlights of Qualifications:

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- Highly experienced in flight attendant duties
  - Huge knowledge of flight services
  - Solid understanding of crew welfare activities
  - Familiarity with operation of emergency equipment
  - Proficient with customer service operations
  - Outstanding ability to address passenger queries
  - Remarkable ability to educate passengers about fire and water survival programs
  - Amazing ability to ensure that all emergency equipment are functioning properly
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### Professional Experience:

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Air Hostess  
SkyWest Airlines, San Diego, CA  
August 2007 – Present

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### Responsibilities:

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- Checked tickets and assisted passengers to find their respective seats.
- Assisted passengers in placing their carry-on luggage.
- Explained passengers about flight safety policies
- Ensured that adequate food, beverages, pillows and blankets are available for all passengers.
- Provided announcements regarding flight schedules, delays, and durations
- Ensured safe and clean environment for passengers.
- Informed passengers about evacuation devices and emergency exits.
- Handled aggressive passengers in a professional manner.

Air Hostess  
American Airlines, San Diego, CA  
May 2004 – July 2007

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### Responsibilities:

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- Welcomed passengers and provided assistances as needed.
  - Discussed with Pilot about the flight plan.
  - Announced passengers about weather conditions.
  - Checked that passengers are wearing seat belt during take-off and landing.
  - Handled emergency situations in a rational manner.
  - Served meals and beverages to passengers.
  - Ensured that all passengers feel comfortable and have safe travelling experience.
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### Education:

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Bachelor's Degree in Hotel Management  
Sierra College, Rocklin, CA

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