
ALTIRIS ARCHITECT RESUME

Ralph Lyons
3248 Raccoon Run
Seattle, WA 98133
(333) 966-1503
Email : [email]

Career Goal:

To join a highly technical and competent team as an Altiris Architect and contribute my immense knowledge in Citrix, Symantec, VMware, Altiris and SQL server.

Technical Skills:

High competence to create site server infrastructure design using:

- Application metering
- Patch management solutions 7.x
- Altiris Helpdesk 6.x

Thorough with networking protocols:

- TCP/ IP, WINS
- DHCP
- DNS

Adept with internet technologies:

Solid understanding of multiple frameworks:

- ISO, PCI
- HIPPA
- Sarbanes- Oxley GLBA

Quick and brilliant with security techniques:

- Role based access controls
- Identity management
- Distributed system recovery

Proficient with Symantec IT management suite involving:

- Client management suite
- Asset management suite
- Mobile management

Virtuoso in utilizing related technologies like:

- Symantec
- Citrix, MSFT
- VMware

Immense capabilities to:

- Develop complicated distributed system environment
- Implement security management principles

Relevant Experience:

Altiris Architect
Caesars Entertainment Corporation
January 2012 – Present
Seattle, WA

- Assisted in designing and implementation of workflows including notifications and remediation processes.
- Provided delivery of integrated security programs in coordination with security operations and incident responses teams.
- Implemented procedures for capturing and translation of functional and technical business needs into use cases.
- Executed processes for designing and development of enterprise architecture to support data loss prevention projects.
- Resolved problems relating to Altiris Endpoint Management product by administration, troubleshooting and assembly.
- Coordinated with enterprise clients in designing and configuration of Altiris solutions and relevant technologies.
- Developed strategic and scalable solutions for Symantec products by proper identification.

- Supported technical team members in development of Altiris solutions for risk and compliance programs.

Altiris Architect
R. R. Donnelley & Sons Company
November 2010 – January 2012
Warrenville, IL

- Coordinated with Altiris technical support and engineering teams for escalation and resolution of issues.
- Participated in learning of technical expertise relating to Altiris products and solutions.
- Assisted in development, architecture, assembly and customization of Altiris products.
- Implemented procedures for supervision and instruction of standard practices relating to Altiris products to junior members.
- Executed effective processes for configuration of asset management solutions along with custom documentation.
- Provided technical assistance for reinstallation, configuration and architecture of CMS systems.
- Supported technical team members in preparation of SQL queries and import of HR data sources.
- Maintained detailed technical and project documentation and results for all Altiris customers.

Educational Background:

Master's Degree in Computer Science
North Carolina State University
August 2008 – May 2010
Raleigh, NC

Professional Certification:

Symantec Certification – Administration of Altiris Client Management Suite 7.0 July 2010

[Build your Resume Now](#)