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## Application Support Specialist Resume

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### Job Objective

To acquire a position as an Application Support Specialist that allows me to use my abilities to enhance and grow with the company.

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### Highlights of Qualifications:

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- Remarkable experience in systems and software enforcement
  - Huge knowledge of Javascript, SQL and HTML, Microsoft Web Services
  - Deep knowledge of relational databases and report writing tools
  - Familiarity with Software Development Lifecycle process
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### Professional Experience:

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Application Support Specialist  
Echo Global Logistics, Richmond, VA  
May 2006 – Present

- Imparted system operations support.
- Evaluated platforms and guided Operations team.
- Extended support for hardware, software and databases.
- Aided implementations, evaluation and changes.
- Coordinated with internal technical customers and system users.

Application Support Specialist  
Envision EMI, Richmond, VA  
March 2003 – April 2006

- Executed configuration for packaged solutions.
  - Handled application issues and enforced permanent fix.
  - Formulated custom reports and carried out unit and integration testing.
  - Maintained documentation of newly-created solutions.
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### Education:

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Bachelor's Degree in Computer Science  
Charter Oak State College, New Britain, CT

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