Assistant Executive Housekeeper Resume

Job Objective

Seeking Assistant Executive Housekeeper position in which my extensive capability to maintain cleanliness can be fully utilized.

Highlights of Qualifications:

- · Exceptional experience in providing housekeeping services in resort and hotel environment
- Deep knowledge of cleaning procedures and equipment
- Strong knowledge of safety policies and procedures
- Remarkable ability to respond to emergency situations
- Immense ability to work on flexible schedule and weekends
- Ability to provide efficient customer service
- · Ability to identify bio hazard chemicals
- · Ability to communicate efficiently in English

Professional Experience:

Assistant Executive Housekeeper Hilton Garden Inn, Knoxville, TN August 2007 – Present

Responsibilities:

- Monitored operational functions for department and prepared strategies.
- Ensured optimal level of staff productivity and ensured short term and long term strategies.
- Analyzed guest service feedback forms for company standards.
- Maintained knowledge of continuous changes in hospitality industry and adapted to it.
- · Assisted in hiring housekeepers to ensure quality services.
- Managed activities as per company status quo third party policies.
- Participated in job fairs and selected appropriate candidate for housekeeping team.
- Organized everyday briefing for team members and participate in GRAs.

Assistant Executive Housekeeper Marriott Hotels and Resorts, Knoxville, TN May 2004 – July 2007

Responsibilities:

- Monitored uniforms for all employees and ensured tags at all times.
- Performed laundry functions for company efficiently within timeframe.
- Inspected all suite rooms and public area for hotel at regular intervals.
- Prepared reports for maintenance activities and resolved all issues.
- Developed inspection programs on everyday, weekly and monthly basis.
- Supervised all housekeeping personnel and ensured appropriate stocks for carts.
- Assigned specific suite to each housekeeping attendant.
- Maintained security of property for guests at all times.

Education:

Bachelor's Degree in Hotel Management Lynn University, Boca Raton, FL

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