Bank Of America Teller Resume

Job Objective

To be a part of Bank of America Corporation as Teller.

Summary of Qualifications:

- In-depth knowledge of banking policies, procedures, and systems
- Excellent knowledge of retail and Consumer Banking operations
- · Excellent mathematical skills
- · Outstanding problem solving skills
- Excellent interpersonal and organizational skills
- Superior oral and written communication skills
- Uncommon ability to cross-sell products and services
- · Amazing ability to multi task and work in a team environment

Work Experience:

Bank Teller, May 2004 – Present Spherion, Sacramento, CA

- Managed and ensured all day-to-day operations are in compliance with established policies and procedures.
- Trained the teller team to process transactions accurately and efficiently.
- Assisted teller associates in handling more complex transactions and issues.
- Ensured banking center operations are in compliance with federal regulations.
- Identified and acknowledged the areas to improve banking center performance.
- · Ensured policies and procedures compliance while processing transactions and built customers confidence

Bank Teller, March 2002 – April 2004 Northside Hospital, Sacramento, CA

- Ensured banking center operations are in compliance with federal regulations.
- Identified and recommended the areas and procedures to improve banking center performance.
- Maintained spirited and well-coached team with workforce stability.
- Referred financial products and services to customers by identifying their needs.
- Established and maintained customer relationships.

Education:

High School Diploma, Desert Hills High School, Gilbert, AZ

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