BPPM ADMINISTRATOR RESUME

Aaron Hanson
2060 Hillside Street
Mesa, AZ 85201
(222) 730-2346
Email : [email]

Career Goal:

A talented BPPM Administrator seeking to work in a friendly environment where I can freely contribute my skills in IBM BPM, Oracle DB, IBM ODM and Oracle BPM 10g

Technical Skills:

Profound knowledge of IBM BPM technologies:

- Process Server v6/v7
- Business Monitor v7/v8

Conceptual knowledge of application integration technologies:

- Oracle ODSI
- IBM Blaze Rules
- MQ

Familiarity with software tools:

- BMC Portal
- Patrol
- Impact Explorer

Adept in change control and documentation tools:

- Control – M
- HEAT ticketing software
- Perform

Quick and excellent in hardware components:

- Dell
- Sun 9000
- AS/400

Cognitively expert in networking technologies:

- SNMP
- Firewalls
- TCP/IP

Strong implementation skills:

- Java Development
- Ant and Pearl scripting
- Installation of SSL certificates

Extreme abilities to:

- Configure and administer IBM WebSphere technologies
- Apply business rules engines and BPM debugging tasks

Relevant Experience:

BPPM Administrator
Preferred Systems Solutions
January 2012 – Present
Mesa, AZ

- Designed and developed BPM middleware products.
- Implemented operational and administrative tasks of BPM technology stack.
- Evaluated and supported BPM products and relevant technologies.
- Participated in problem resolution and maintained team documentation.
- Documented and maintained disaster recovery processes in disaster exercise.
- Suggested operational enhancements and executed application integration technologies.
- Administered and maintained Middleware migrations and reporting services.

- Conducted client conference calls and analyzed application memory problems.

BPPM Administrator
PDS Technical Services
November 2010 – January 2012
Eagan, MN

- Formulated patterns for application and technical logging.
- Supported process instance recovery processes and implemented product upgrades.
- Evaluated platform usage and conducted benchmark performance testing.
- Suggested production support modifications and existing application code.
- Prepared and updated database tables and triggers for application efficiency.
- Maintained functional areas, reports and dashboard for managerial purpose.
- Provided administrative functions for Salesforce.com CRM applications.
- Created user profiles, roles and security of assigned projects.

Educational Background:

Bachelor's Degree in Computer Science
Rio Hondo College
August 2006 – May 2010
Whittier, CA

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