
CCIE VOICE ENGINEER RESUME

Richard Roten
2903 Dogwood Lane
Tucson, AZ 85701
(222) 449-4983
Email : [email]

Career Goal:

Seeking CCIE Voice Engineer in an established company and promoting my skills in designing large and global networks using Cisco Unity (3.x, 4.x, 5.x, 7.x and 8.x), Cisco Unity Connection (7.x and 8.x) and Cisco Unity Express (4.x and 8.x)

Technical Skills:

Skilled in networking tools:

- OpNet
- NetScout

Good knowledge of IP routing protocols:

- BGP
- EIGRP
- OSPF

Familiarity in utilization of:

- Switches
- Juniper
- Arista
- HP
- VoIP Gateways

Proficient in configuration and troubleshooting:

- SIP circuits
- ISDN
- PBXs
- CSU/DSU's

Expertise in LAN switching:

- Access
- Distribution
- Core layer
- Spanning-tree

Well-versed in video conferencing software:

- Tandberg
- Webex

Adept in Cisco systems:

- Cisco ASR and ISR
- Cisco ASA Firewalls/IDS/IPS
- CRS/CRX Administration

Talented in:

- Cisco routing
- Route filtering
- Preference control

Relevant Experience:

CCIE Voice Engineer
En Pointe Technologies
January 2012 – Present
Tucson, AZ

- Supported strategic business services and engineering support services.
- Implemented assigned projects, network designs and migration plans.

- Suggested troubleshooting, problem resolution and customer communication tasks.
- Evaluated and documented technical processes and designs.
- Participated in project management and support management activities.
- Coordinated with engineers with site activations and quality control processes.
- Maintained network integrity for technical designs and configuration templates.
- Conducted network analysis, configuration audit and site surveys.

CCIE Voice Engineer

W. A. Hynes and Company, Inc.

November 2010 – January 2012

Walnut Creek, CA

- Prepared site documents and participated in project status meetings.
- Formulated and implemented configuration plans and training plans.
- Created project cabling and wiring requirements and monitored project profitability.
- Conducted troubleshooting and support services of data devices and network voice.
- Managed and optimized network services and implemented disaster recovery plans.
- Coordinated with IT departmental members for operation of voice and network services.
- Designed and developed enhancements for existing voice applications.
- Participated in research of software and system products to support purchasing operations.

Educational Background:

Bachelor's Degree in Information Technology

Moraine Park Technical College

August 2006 – May 2010

Fond du Lac, WI

Professional Certification:

Cisco Certified Internetwork Expert Voice (CCIE Voice) July 2010

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