# **Chilis Hostess Resume**

#### Job Objective

Looking forward to be apart of Chili's Grill & Bar as Hostess.

## Highlights of Qualifications:

- Hands-on experience in providing guest services at Chili's restaurant.
- Thorough knowledge of food preparation procedures
- Profound knowledge of cash handling policies
- Familiarity with inventory control techniques
- Proficient with different types of menu items
- · Amazing ability to handle aggressive customers in a professional manner
- Outstanding ability to stand and walk for long periods
- · Immense ability to address guest needs promptly

### Professional Experience:

Hostess

Chili's, Deerfield, IL August 2007 – Present

### Responsibilities:

- Welcomed and escorted customers to the table.
- Managed table reservations for all customers.
- Presented menu to customers and obtained their food orders.
- Maintained dining area is clean and organized.
- Managed delivery of food to appropriate customers.
- Ensured that tables are cleaned and properly set-up.
- · Assisted in processing customer's checks.
- Monitored assigned table for customer needs and refilled water or coffee as required.

Hostess

Chili's, Baton Rouge, LA May 2004 – July 2007

#### Responsibilities:

- Maintained professional demeanor at all times.
- Welcomed and greeted customers.
- Managed waiting list for customers effectively.
- Stocked tables with silverwares and condiments.
- Ensured tables are free of clutter.
- Notified Manager about any restaurant problems.
- Ordered and stocked restaurant supplies.

# Education:

Bachelor's Degree in Hotel Management Florida College, Temple Terrace, FL

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