
CITRIX ENGINEER RESUME

Arthur James
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Career Goal:

Seeking the position of Citrix Engineer to share my expertise in XenApp 5.0, XenDesktop, Citrix Web Interface and PowerShell and VBScript.

Technical Skills:

Vast experience in field of System Administration:

- Citrix Access Gateway
- Netscaler, VDI

Adroit in deploying Citrix MetaFrame and Winframe Servers:

- CPS 3.0/ 4.0, Provisioning server 5.6
- XenServer 5.6
- XenApp 4.5/ 5.0/ 6.0

Thorough with administering Microsoft products and tools:

- Hyper-V manager
- Virtual Machine manager 2008 R2

Highly skillful in migrating servers to virtual environments utilizing:

- VMware vCenter converter
- ESXi hosts

Pragmatic approach towards troubleshooting:

- Active Directory
- Storage and security issues
- Printers and peripherals
- DNS/ DHCP and DFS

Prodigious knowledge of managing servers:

- Microsoft Exchange server 5.5
- Microsoft NT 4
- Novell Netware 4.x, 5.x

Expert in working with IBM technologies:

- XSeries server
- IBM Blade servers and Chassis

Immense ability to:

- Install and support hardware peripherals
- Mentor junior engineers

Relevant Experience:

Citrix Engineer
Texas Health Resources
January 2012 – Present
Northampton, PA

- Programmed complicated software and hardware systems on THR network equipment.
- Supported network systems, architecture and design at THR wide level.
- Developed suitable procedures and format to report status of projects.
- Performed research and recommended ideas to modify existing applications and systems.
- Evaluated workflow, reviewed system specifications and security needs to design system infrastructure.
- Performed troubleshooting activities on hardware, operating systems and networks.

Citrix Engineer
Questa Technology

November 2010 – January 2012
Raleigh, NC

- Developed, implemented and maintained Citrix secure Gateways and servers.
- Created and sustained XenApp and XenDesktop applications.
- Conducted root cause analysis, diagnosed system problems and rectified errors.
- Built procedures to deploy applications and configure Citrix connections.
- Evaluated metrics to perform quality control activities.
- Shared technical expertise with other Engineering personnel and departments.

Educational Background:

Bachelor's Degree in Information Systems
Texas Tech University
September 2006 – June 2010
Lubbock, TX

Professional Certification:

Citrix Certified Enterprise Engineer (CCEE) November 2010

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