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## Claims Assessor Resume

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### Job Objective

To obtain a position as a Claims Assessor with a dependable company in which my experience can be an asset in the growth of company.

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### Highlights of Qualifications:

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- Hands- on experience in monitoring relationships with customers
  - Immense knowledge of activities and duration control
  - Excellent knowledge of key indicators for fraud detection
  - Ability to multitask and prioritize work
  - Ability to resolve issues after investigation
  - Familiarity with income protection, critical illness, accident & health, medical, and rehabilitation claims
  - Wide knowledge of Medical and Scheme Underwriting
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### Professional Experience:

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Claims Assessor  
MSX International Inc, San Francisco, CA  
August 2012 – Present

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### Responsibilities:

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- Performed assessment and assisted in settlement of technical claims.
- Monitored claims arising from accident, income protection and illness.
- Performed investigation on various fraudulent claims.
- Coordinated with underwriters and maintained accuracy of all information.
- Ensured compliance to marketing and sales department regulations.
- Provided technical support to claim offices throughout region.

Claims Assessor  
Ware Technology Services, San Francisco, CA  
May 2009 – July 2012

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### Responsibilities:

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- Performed investigation on new claims within timeframe.
  - Assessed incoming post and ensured compliance to departmental procedures.
  - Ensured compliance to departmental objectives within required timeframe.
  - Greeted customers on telephone and resolved queries.
  - Administered project activities and provided assistance to claims.
  - Analysed and facilitated third party inquiries within required budget.
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### Education:

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Bachelor's Degree in Finance  
Madonna University, Livonia, MI

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