
CLAIMS INVESTIGATOR RESUME

Objective:

Searching for challenging position in which to utilize my Claims Investigator skills to their fullest.

Qualifications:

- Remarkable experience in analyzing claims with regard to negligence, proximate cause and comparative negligence
 - Sound knowledge of insurance law and accepted industry practices
 - In-depth knowledge of varied types of insurance fraud and the strategies and methods
 - Exceptional ability to read, analyze and understand common scientific and technical journals, financial reports and legal documents
 - Ability to work effectively in a high-stress environment while maintaining a professional demeanor
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Professional Experience:

Claims Investigator, August 2005 – Present
Globaloptions Group, Three Rivers, MI

- Utilized the historical approvals with same and similar payers.
- Utilized the FDA approval letters, compared Medicare policy guidelines with the patients indications.
- Pursued the legal action against payer.
- Implemented any other appropriate means to gain a favorable outcome.
- Tracked all cases in appeal for performance measurement and outcomes.

Claims Investigator, May 2000 – July 2005
JBS, Three Rivers, MI

- Confirmed the coverage, negotiated the settlement and identified subrogation.
 - Obtained the detailed recorded statements with proven knowledge of investigative and interview techniques.
 - Assured compliance to all applicable state regulations.
 - Developed files for transfer and subrogation referral.
 - Established the reserves and claims payable within the delegated authority.
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Education:

Bachelor's Degree in Accounts, Indiana University, Bloomington, IN

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