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## Clinical Support Specialist Resume

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### Job Objective

To use my skills, training and experiences to secure a position as a Clinical Support Specialist with a reputable company in the business.

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### Summary of Qualifications:

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- Strong accomplished experience in coordinating customer service in Clinical care setting
  - Preoperative nursing and clinical chart review and data abstraction
  - Thorough knowledge of Federal health care program reimbursement systems
  - Skilled in troubleshooting software and hardware in a Clinical Health Care environment
  - Familiarity with EKGs, PFTs, eye and auditory screening, and ear lavage
  - Proficient in MS Office Suite and clinical applications
  - Excellent oral and written communication skills
  - Effective leadership and presentation skills
  - Remarkable ability to organize and prioritize multiple tasks, frequently with conflicting deadlines
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### Work Experience:

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Clinical Support Specialist, May 2006 – Present  
McKesson, Olden, TX

- Executed product training for each department.
- Ensured proper set up and quality services to patients.
- Participated in the development and implementation of product and made recommendations to improve margin while maintaining quality.
- Evaluated and revised documentation guidelines.
- Established and maintained vendor relationship.

Clinical Support Specialist, March 2003 – April 2006  
Metropolitan Jewish Health System, Olden, TX

- Provided support and assistance to MJHS end users of desktop clinical applications.
  - Investigated, isolated and diagnosed basic network and dial up problems.
  - Planned new installation, and upgraded hardware and software components to clinical systems.
  - Handled inquiries related to resources of the network.
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### Education:

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Bachelor's Degree in Medical Technology, Dakota State University, Madison, SD

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