
CLLOUD OPERATIONS DIRECTOR RESUME

Danny Gonzalez
2151 Ferguson Street
Burlington, MA 1803
(111) 426-7006
Email : [email]

Career Goal:

To acquire the position of a Cloud Operations Director in an agile development environment where I can showcase my web architecture development skills for cloud based projects

Technical Skills:

Profound knowledge of data center operations like:

- ECommerce website
- B2B and B2C
- SaaS solutions

Extensive knowledge of web services and applications:

- Continuous web integration
- Penetration testing
- Security audits with third parties

Understanding of technological environments:

- Distributed systems
- Commercial
- Ecommerce

Substantial technical acumen of server systems:

- SAN storage
- VMware virtual servers
- Clustered servers

Adept in handling multiple projects with:

- TQM principles
- Six Sigma
- Training procedures

Cognitively expert in architecture systems like:

- Cloud Storage Architecture
- VDI Architecture
- Open Stack

Exceptionally skilled at:

- Using Open Source technologies
- Providing security against DDOA attacks
- Building and managing transactional sites

Immense abilities to:

- Provide operational support services for Web Services
- Support data hosting solutions
- Resolve data replication issues

Relevant Experience:

Cloud Operations Director
SearchTech Consulting, Inc
January 2012 – Present
Burlington, MA

- Maintained and managed cloud operations for software products.
- Participated in operation of disaster recovery services and data centers.
- Designed and developed infrastructure components for GameStop versions.
- Provided technical assistance for operation and live publishing of cloud games.
- Developed and implemented Cisco network services and SAN subsystems.

- Architected and executed routers and switches for system automation tasks.
- Formulated provisioning workflows and system maintenance activities.
- Created global hardware solutions and managed cloud computing services.

Cloud Operations Director
Coupa Software
November 2010 – January 2012
San Mateo, CA

- Conducted training programs for employee and professional development.
- Drafted and executed service level agreements for departments.
- Generated automated progress reports and reported software implementation status.
- Participated in technical events, webinars and discussions.
- Created technical webcasts for cloud computing services.
- Designed and implemented CRM systems and document management systems.
- Documented client proposals, technical drawings and business proposals.
- Formulated hardware specifications and automated network services.

Educational Background:

Master's Degree in Computer Science
Missouri Southern State University
August 2008 – May 2010
Joplin, MO

Professional Certification:

Cloud Institute Certified Cloud Professional (CCP) July 2010

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