# **Community Manager Resume**

## Job Objective

Dedicated Community Manager looking for an opportunity to work for reputable company where my skills and experience will be of value.

### Highlights of Qualifications:

- Experience in managing social networks and online community
- Deep knowledge of internet message boards
- Huge knowledge of online community platforms
- · Ability to manage multiple critical issues
- · Ability to interact with management
- · Sound Microsoft Office application skills
- Profound time management skills
- Ability to work on social media
- Familiarity with online advertising models

## Professional Experience:

Community Manager NCsoft Corporation, Atlanta, GA October 2008 – Present

- Planned and implemented social strategy to achieve goals.
- Developed and maintained good relations with vendors.
- Analyzed changes in consumer behavior and media and identified opportunity.
- · Maintained knowledge of all retail and marketing trends.
- Ensure achievement of all long term objectives for growth.
- Monitored and prepared reports for various activities.
- Coordinated with teams to provide support to strategies.
- Evaluated programs for various teams.

Community Coordinator Dell, Inc., Atlanta, GA August 2003 – September 2008

- Coordinated with community team for all activities.
- Prepared drafts for all reports and performed research.
- Organized and conducted various private and public tests.
- Ensured user friendly environment for all members.
- Maintained work according to official rules and regulations.
- Developed and edited all promotional materials for community.

Online Community Specialist Cisco Systems, Atlanta, GA May 1998 – July 2003

- Assisted to promote content on online news.
- Maintained and provided update to online sites.
- · Administered various ad campaigns online.
- Prepared copies for websites and social media posts.
- Coordinated with media partners to develop content.

#### **Education:**

Bachelor's Degree in Community Counseling Houghton College, Houghton, NY

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