# **Computer Hardware Repair Resume**

## Job Objective

Obtain a position as Computer Hardware Repair where I can make a positive contribution.

## Highlights of Qualifications:

- Hands-on experience in PC hardware repair in a customer service environment
- Profound knowledge of computer hardware, software and peripherals
- Thorough knowledge of desktop hardware and software troubleshooting
- Familiarity with Windows XP, Vista and Windows 7
- · Ability to organize and prioritize service calls
- · Ability to follow call closure

## Professional Experience:

Computer Hardware Repair SMARTECH & Associates, Worthington, OH August 2008 – Present

- Provided installation, maintenance and repairs of desktops.
- Guided customers in the operation and maintenance of their equipment when needed.
- Provided call closure documentation and necessary reporting.
- Solved customer issues utilizing superior customer service and communication skills.

#### Computer Hardware Repair Ector County Independent School District, Worthington, OH

May 2006 – July 2008

- Provided computer support for hardware and software.
  Resolved and identified first level networking issues.
- Documented computer repair and inventory.
- Identified and provided solutions to system issues based on staff input.

#### **Education:**

Associate Degree in Computer Technology Central Maine Community College, Auburn, ME

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