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## Concessions Manager Resume

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### Job Objective

Hard-working, self-motivated Concessions Manager seeks a full-time position with reputable organization.

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### Highlights of Qualifications:

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- Certification in TIP trainer
  - Experience in providing excellent customer services in clubs
  - Deep knowledge of concession procedures
  - Huge knowledge of point of sale system
  - Ability to interpret all safety documents
  - Ability to manage multiple tasks within deadline
  - Ability to stand for long hours
  - Immense communication skills in both written and oral forms
  - Familiarity to perform basic math
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### Professional Experience:

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Concessions Manager  
Hotel Del Coronado, Arlington, VA  
October 2008 – Present

- Coordinated with associates and ensured optimal product quality.
- Supervised efficient working of all employees and activities.
- Developed budget for concession activities annually.
- Provided training to concession staff and evaluated performance.
- Designed menu and beverage items for facility.
- Maintained optimal level of services for all clients.
- Ensured compliance to all organization standards and policies.
- Determined appropriate service policies and ensured efficiency.

Seasonal Concessions Supervisor  
Omni Hotels, Arlington, VA  
August 2003 – September 2008

- Provided training to all new employees.
- Oversaw working of concession employees as per policies.
- Monitored preparation of all food items and ensured cleanliness.
- Maintained inventory of stocks and placed purchase orders.
- Ensured compliance to state sanitation and food regulations.
- Coordinated with manager to distribute food tickets.

Concession Attendant  
Kimpton Hotels and Restaurants, Arlington, VA  
May 1998 – July 2003

- Managed and assisted to control appropriate food cost.
  - Monitored food orders and ensured timely delivery.
  - Coordinated with team members for exceptional guest services.
  - Maintained neat and clean work area at all times.
  - Ensured appropriate food handling procedures.
  - Administered guest order phone calls and provide response.
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### Education:

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Bachelor's Degree in Business Administration  
North Greenville University, Tigerville, SC

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