Concrete Dispatcher Resume

Job Objective

Seeking a Concrete Dispatcher position in an organization where I can apply my experience and efficiently contribute to the company's growth.

Highlights of Qualifications:

- Hands-on experience in managing work in a high stress environment
- Immense knowledge of concrete mixtures and mixes
- Exceptional knowledge of DOT regulations
- Ability to work in a high pressure environment and resolve stressful situations
- Ability to work for long hours
- Familiarity of GPS truck tracking system

Professional Experience:

Concrete Dispatcher Martin Marietta Materials, Haledon, NJ August 2012 – Present

Responsibilities:

- Administered large fleet of traffic of concrete mixer truck.
- Coordinated with drivers and maintained record of progress on routes.
- Monitored high volume of calls for various activities.
- Coordinated with customers, salesman and field technicians to complete activities.
- · Assisted drivers in transferring various records into the company files.
- Monitored every request and complaint received from client.

Concrete Dispatcher Kilgore Companies, Haledon, NJ May 2009 – July 2012

Responsibilities:

- Prepared layout of concrete forms on the jobsite itself in coordination with customers.
- Designed an excel sheet to ensure appropriate delivery of sale purposes.
- Scheduled services and equipment pick up for every individual activity.
- Conducted interview and performed research to select the appropriate employee.
- Assisted to resolve various issues effectively and ensured customer satisfaction.
- Monitored customer requests and maintained record for the same.

Education:

Bachelor's Degree in Construction Management Western Oregon University, Monmouth, OR

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