Configuration Management Specialist Resume

Job Objective

Looking for full time work as a Configuration Management Specialist with the right company.

Summary of Qualifications:

- Huge experience in documenting Configuration management plans, processes, and procedures
- · In-depth knowledge of Configuration management best practices, framework and methodology
- Proficient in Serena Version Manager, TeamTrack, Business Mashups and MS Office suite
- Skilled in developing and deploying improved CM practices
- Excellent communication and interpersonal skills
- Strong project management and organizational skills
- Outstanding ability to convey technical information to a variety of audiences in meetings, presentations and briefings

Work Experience:

Configuration Management Specialist, May 2006 – Present TYBRIN, Manchester, CT

- Monitored, maintained, and controlled hardware and software configurations in classified network environment.
- Identified and maintained inventory of items under configuration control.
- Prepared documentation describing the configuration state of each item under control.
- Conducted periodic configuration audits to verify that controlled items are configured in accordance with their documented state.
- Established and overseen change request and implementation procedures for controlled items.

Configuration Management Specialist, March 2003 – April 2006 Lucid Technologies Inc. , Manchester, CT

- Developed, documented, executed and implemented configuration management and change control program.
- Created and managed process documentation, policies and training manuals.
- Addressed change order processing for systems equipment, hardware, software.
- Performed quality assurance of tools and database testing.

Education:

Bachelor's Degree in Information Systems Management, Michigan State University, East Lansing, MI

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