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## Counter Server Resume

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### Job Objective

Counter Server with excellent skills and the ability seeking to work for your company.

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### Highlights of Qualifications:

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- Strong experience in serving food and beverage in restaurants
  - Deep knowledge of cash handling procedures
  - Profound knowledge of customer service operations
  - Familiarity with menu items
  - Skilled in operating POS system
  - Ability to stand and walk for long period
  - Ability to handle large sums of money
  - Ability to work in highly stressful environment
  - Ability to answer customer queries promptly
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### Professional Experience:

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#### Counter Server

Orange Lake Resorts, Seattle, WA

August 2007 – Present

- Greeted and seated customers in a courteous manner.
- Ensured positive dining experience for customers to encourage repeat business.
- Acknowledged all additional requests of customers.
- Followed safety and sanitation standards.
- Maintained workstation clean and organized.
- Ensured the cleanliness of restroom every 30 minutes.
- Emptied and disposed trash as per restaurant policies.
- Served alcoholic drinks as per state liquor policies.

#### Counter Server

Dover Downs Hotel & Casino, Seattle, WA

May 2004 – July 2007

- Arranged tables and chairs in dining hall.
  - Answered customer questions regarding menu items.
  - Communicated customer's additional meal requests to kitchen staffs.
  - Notified Manager about unsafe work conditions.
  - Provided special services to customers with disabilities.
  - Responded to customer's complaints promptly.
  - Ensured the quality of food served.
  - Collected and processed customer payments.
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### Education:

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Associate Degree in Computer Science

Three Rivers Community College, Poplar Bluff, MO

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