
Counter Server Resume

Job Objective

Counter Server with excellent skills and the ability seeking to work for your company.

Highlights of Qualifications:

- Strong experience in serving food and beverage in restaurants
 - Deep knowledge of cash handling procedures
 - Profound knowledge of customer service operations
 - Familiarity with menu items
 - Skilled in operating POS system
 - Ability to stand and walk for long period
 - Ability to handle large sums of money
 - Ability to work in highly stressful environment
 - Ability to answer customer queries promptly
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Professional Experience:

Counter Server

Orange Lake Resorts, Seattle, WA

August 2007 – Present

- Greeted and seated customers in a courteous manner.
- Ensured positive dining experience for customers to encourage repeat business.
- Acknowledged all additional requests of customers.
- Followed safety and sanitation standards.
- Maintained workstation clean and organized.
- Ensured the cleanliness of restroom every 30 minutes.
- Emptied and disposed trash as per restaurant policies.
- Served alcoholic drinks as per state liquor policies.

Counter Server

Dover Downs Hotel & Casino, Seattle, WA

May 2004 – July 2007

- Arranged tables and chairs in dining hall.
 - Answered customer questions regarding menu items.
 - Communicated customer's additional meal requests to kitchen staffs.
 - Notified Manager about unsafe work conditions.
 - Provided special services to customers with disabilities.
 - Responded to customer's complaints promptly.
 - Ensured the quality of food served.
 - Collected and processed customer payments.
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Education:

Associate Degree in Computer Science

Three Rivers Community College, Poplar Bluff, MO

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