
Credit Card Fraud Investigator Resume

Job Objective

Seeking the opportunity in which to fill the Credit Card Fraud Investigator position for well-established organization.

Highlights of Qualifications:

- Vast experience in fraud investigations in a credit card operations environment
 - Familiarity with Regulation E, Regulation Z, Privacy Act, FACT Act, OCC (SAR requirements), Patriot Act, MasterCard/Visa Rules and Regulations
 - Ability to communicate effectively with all levels of the Bancorp and external customers
 - Exceptional ability to read and understand simple instructions, short correspondence and memos
 - Proficient with Microsoft Windows, Word, Excel and Outlook
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Professional Experience:

Credit Card Fraud Investigator, August 2005 – Present
MetaBank, Westchester, IL

- Conducted quality control reviews for other fraud analysts.
 - Provided recommendations to processes improvement.
 - Answered policy questions and acted as a resource for the other fraud analysts.
 - Ensured that all necessary documentation is completed and on file.
 - Developed quarterly reports on fraud losses and trends.
 - Built, managed and enhanced positive relationships with all business lines within MPS.
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Education:

Bachelor's Degree in Business Administration, Northern Michigan University, Marquette, MI

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