

---

## Credit Card Fraud Investigator Resume

---

### Job Objective

Seeking the opportunity in which to fill the Credit Card Fraud Investigator position for well-established organization.

---

### Highlights of Qualifications:

---

- Vast experience in fraud investigations in a credit card operations environment
  - Familiarity with Regulation E, Regulation Z, Privacy Act, FACT Act, OCC (SAR requirements), Patriot Act, MasterCard/Visa Rules and Regulations
  - Ability to communicate effectively with all levels of the Bancorp and external customers
  - Exceptional ability to read and understand simple instructions, short correspondence and memos
  - Proficient with Microsoft Windows, Word, Excel and Outlook
- 

### Professional Experience:

---

Credit Card Fraud Investigator, August 2005 – Present  
MetaBank, Westchester, IL

- Conducted quality control reviews for other fraud analysts.
  - Provided recommendations to processes improvement.
  - Answered policy questions and acted as a resource for the other fraud analysts.
  - Ensured that all necessary documentation is completed and on file.
  - Developed quarterly reports on fraud losses and trends.
  - Built, managed and enhanced positive relationships with all business lines within MPS.
- 

### Education:

---

Bachelor's Degree in Business Administration, Northern Michigan University, Marquette, MI

[Build your Resume Now](#)