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## Crisis Intervention Specialist Resume

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### Job Objective

To work as a Crisis Intervention Specialist for the right company seeking dependable employees. Looking to use my past skills and experience in the specialist field in order to help the company advance.

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### Summary of Qualifications:

- Huge experience in a social service (crisis oriented) environment
  - Exceptional knowledge of crisis intervention and de-escalation
  - In-depth knowledge of the theory and practice of mental health and substance abuse counseling
  - Good understanding of treatment modalities to stabilize crisis situation
  - Proficient in MS Office Suite – Word, Excel and MS Access
  - Superior crisis intervention and negotiation skills
  - Excellent written and communications skills
  - Outstanding ability in psychosocial assessment and discharge planning
  - Remarkable ability to work with a multidisciplinary team
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### Work Experience:

Crisis Intervention Specialist, May 2006 – Present  
Umass Memorial Health Care, Pittsburgh, PA

- Provided crisis evaluations for patients in the Psychiatric Service both on and off site, for young children, adults and geriatric patients.
- Coordinated and facilitated system treatment meetings, on and off site.
- Developed comprehensive treatment plans.
- Coordinated with insurance companies to fulfill patient's requirements while strongly advocating for the patient.
- Participated in the orientation and training of new staff, students and others.

Crisis Intervention Specialist, March 2003 – April 2006  
Washington County Mental Health, Pittsburgh, PA

- Performed crisis screening, hotline, information and enrollment services.
  - Provided mobile crisis intervention services.
  - Developed, completed and monitored individualized service plans (ISPs).
  - Coordinated County funded crisis and emergency services.
  - Completed and maintained service documentation according to agency and regulatory standards.
  - Participated in the orientation and training of new staff, students and others.
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### Education:

Bachelor's Degree in Social Work & Nursing, Simpson University, Redding, CA

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