CRM SOFTWARE DEVELOPER RESUME

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Career Goal:

CRM Software Developer with expertise in C#, ASP.Net, Visual Studio, MS-SQL, and HTML seeking employment in a stable company with opportunities for growth.

Technical Skills:

Consummate professional in field of software development using:

- Microsoft Dynamics CRM products
- .Net, web technologies

Sound knowledge of programming languages:

- VB.Net, PL/ SQL
- C#, VB.Net
- C, C++, JavaScript

`Skilled at Relational Database Management using:

- SQL server 2000/ 2005
- Oracle 8i/ 9i/ 10g

Thorough with web technologies:

- SharePoint 2010, CRM 2011
- ASP.Net, ADO.Net
- Moss 2007

Highly skillful in managing application servers:

- Microsoft Transaction Server
- IIS 6.0

Familiarity with application development environments:

- .Net framework
- Visual Studio .Net

Adroit in using software tools:

- Rational Rose
- MS Visio, Visual Source safe
- VSTO, Metalogix Migration tool

Immense capabilities to:

- Convert technical information into business solutions
- Utilize agile software development methodologies
- Develop Microsoft Dynamics CRM 4

Relevant Experience:

CRM Software Developer
Accenture
January 2012 – Present
Los Angeles, CA

- Conducted discussions with internal teams and clients regarding CRM project plans and delivery.
- Provided technical expertise for designing, construction and execution of software solutions.
- Participated in learning of business, technical and organizational elements with team staff.
- Resolved support issues and maintenance breakages of CRM and internal web applications.
- Suggested recommendations for e-commerce, intranet and CRM systems and resources.
- Attended meetings with external business partners for analysis and resolution of problems.
- Assisted in development of new features for CRM systems through .Net and SQL database servers.
- Maintained CRM user management teams using customizations and relevant system integrations.

CRM Software Developer
Boston Scientific Corporation
November 2010 – January 2012
Arden Hills, MN

- Developed CRM software solutions by analysis of business processes and relevant translation.
- Assisted in all stages of CRM project development lifecycle from client contact till post follow up actions.
- Executed CRM project execution activities by providing technical and functional support services.
- Provided timely delivery of IT solutions along with users and CRM software development teams.
- Recorded functional and technical specifications through detailed requirements analysis.
- Supported CRM platforms by development and maintenance activities of new solutions.
- Resolved production issues and troubleshooting problems by timely and logical action.
- Integrated new applications with existing CRM and data conversion technologies for quality results.

Education Summary:

Bachelor's Degree in Computer Science
Mesa State College
August 2006 – May 2010
Grand Junction, CO

Professional Certification:

Microsoft Certified Solutions Developer (MCSD)July 2010

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