Cruise Consultant Resume

Job Objective

To obtain a Cruise Consultant position and utilize my experience and skills for the successful completion of each job task

Work Experience:

Cruise Consultant, August 2005 – Present Connexions Loyalty Travel Solutions, Austin, TX

- Total Oxiono Loyalty Travol Colations, Adotti, 170
- Sold ocean travel tours and airfare while focusing on the needs of each client.
 Upheld complex competence in while controlling cruise booking system.
- Opineid complex competence in write controlling craise booking syst
- Enhanced sales and profits on special cruise departures.
- Maintained up-to-date company's booking tool and vendor sites.

Cruise Consultant, May 2000 – July 2005 The Cruise Web, Inc., Austin, TX

- Provided assistance in planning and booking cruise vacation.
- Explicated complicated booking information to clients.
- Researched and provided solutions to travel-related problems in cruise.
- Followed company procedures, processes, guidelines and standards.

Summary of Qualifications:

- Exceptional experience in Travel industry
- Operational knowledge of cruise booking system, online bookings and GDS system
- · Amazing ability to effectively manage internal and external customer cruise related issues
- Basic knowledge of Outlook, Word, Excel and Website navigation
- · Amazing ability to close new bookings
- · Strong management and positioning skills
- Excellent telephone skills and keyboard skills
- · Outstanding ability to make good judgment and independent decisions
- · Good organizational, interpersonal and customer service skills

Education:

High School Diploma, Jacksonville State University, Alabama, AL

Build your Resume Now