CRYSTAL REPORTS DEVELOPER RESUME

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Job Objective:

To obtain a Crystal Reports Developer position in a company that will allow me to develop new skills.

Work Experience:

Crystal Reports Developer, July 2006 – Present
AMR, Inc., Atlanta, GA

- Gathered reporting requirements from the requestor and shared report options with the requestor.
- Created mock-up reports for review.
- Prepared time estimates for all Crystal reports developed.
- Supported, modified and maintained Crystal reports that are currently in production.
- Responded expediently for requests to create, modify and fix reports.
- Developed complex, production-level reports.
- Translated end user reporting requirements into technical design documents.

Crystal Reports Developer, May 2002 – June 2006
Aviva Corporation, Atlanta, GA

- Designed and created reports based on technical specifications provided.
- Mapped data between Crystal Reports, Data Marts and the Enterprise Data Warehouse.
- Adhered to best practices in terms of coding standards.
- Participated in a number of cross-functional teams.
- Provided design, implementation and maintenance for custom reports.

Summary of Qualifications:

- Profound knowledge of Crystal Reports product (XI)
- In-depth knowledge of research methodology and the ability to manage complex data requests
- Sound knowledge of basic SQL, relational database and advanced SQL queries
- Excellent analytical and troubleshooting skills
- Ability to trace report performance issues to root cause
- Skilled in preparing and maintaining records, writing reports and responding to correspondence
- Excellent verbal, written, and presentation skills
- Strong project management skills
- Proven skills to properly evaluate and interpret user requirements

Education:

Bachelor's Degree in Computer Science, Pacific Oaks College, California, CA

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Career Goal

To be able to work in your organization as a Crystal Reports Developer where I can fully utilize my skills in Crystal Reports (CR10), DB2, Java, SQL server and RDBMS.

Technical Skills:

Immense knowledge of managing developmental tasks including:

- Advanced crystal report generation
- Creating views and stored procedures using Oracle SQL

Strong cognitive skills of utilizing software tools like:

- TOAD 9.2, Microsoft Office Pro
- Business Objects Crystal Report XI
- SysPro, FoxPro

`Proficient in utilizing web development scripts:

- HTML, HTMLB
- XML, JSP, BSP, JNDI
- JavaScript, servlets

Quick and Brilliant with programming languages:

- SQL, PL/SQL
- C, C++, C#, Java
- ASP.Net

Thorough with operating systems:

- Windows XP/ Vista/ 7
- MS DOS, Ubuntu, Linux

Immensely talented in using Business Intelligence and OLAP programs:

- IBM Cognos, CMC
- Import Wizard
- Dashboard Manager, Crystal XCelcius 4.5

Data Modeling expertise using:

- Star-Schema Modeling
- Fact and Dimension Tables
- Oracle Designer 2000

Sound capabilities to:

- Develop parameters with more than one selection criteria
- Code SQL and JavaScript to generate reports

Relevant Experience:

Crystal Reports Developer   January 2012 – Present
Aspect Software Inc.   Lubbock, TX

- Provided updates and changes to new and existing Crystal Reports as per business needs.
- Maintained reporting and data extraction standards through designing and coding changes.
- Resolved gaps in specifications by data analysis process and relevant findings.
- Assisted in calculation of measures and reporting of tables according to DB2 procedures.
- Generated Crystal Reports with required data elements and report relevancy factors.
- Analyzed linked standard reports for reconciliation purpose on regular basis and necessary timelines.
- Prepared monthly reports with proper design, modifications and relevant improvements.

Crystal Reports Developer   November 2010 – January 2012
Lorven Technologies   Dallas, TX

- Maintained templates for crystal report writing and further analysis by management.
- Developed work schedules, time estimates and budgetary factors for report development.
- Participated in learning of database, data warehouse concepts and relevant procedures.
- Prepared system test plans for further execution and translation into technical designs.
- Coordinated with requestors for sharing of reporting requirements and available options.
- Conducted data analysis and reporting functions along with application development teams.
- Generated system documentation of all tests, reporting, code modifications and version controls.

Educational Background:

Bachelor's Degree in Information Technology   August 2006 – May 2010
North Central Kansas Technical College   Beloit, KS

Professional Certification:

Crystal Reports Certified Professional (CRCP)   July 2010