
Customer Quality Engineer Resume

Job Objective

To use my skills and experiences as a Customer Quality Engineer to assist in the growth of the company.

Summary of Qualifications:

- Vast experience in quality engineering and working with Quality Management System
 - Familiarity with Knowledge of quality systems (ISO9000: 2000, TS16949, AS9100)
 - Skilled at dealing with customers and resolving all problems
 - Immense ability to work in both traditional and matrix organization
 - Ability to use logic and resolve all problems
 - Familiarity with Quality Systems and Six Sigma Improvement tools
 - Proficient in using lean manufacturing tools
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Work Experience:

Customer Quality Engineer, August 2005 – Present

TriQuint Semiconductor, Miami, FL

- Monitored all quality complaints of customers, managed process and documented all resolutions provided to customers.
- Provided technical support to new products and improved quality systems of projects.
- Investigated all complaints and resolved them at times at customer sites.
- Coordinated with Customer Quality Team and recommended improvements in project.
- Developed and improved plant quality systems.
- Documented all work carried for customers.

Customer Quality Engineer, May 2000 – July 2005

Alyn, Patrick & Associates, Miami, FL

- Analyzed all reports and data collected from product quality analysis.
 - Resolved all issued and recommended corrective measures using 8D and DD to ensure accuracy of products and systems.
 - Prepared quality status projects and submitted all results to internal management on a weekly basis.
 - Ensured that all details of Quality management were taken care in facility.
 - Performed all quality related activities as directed by management.
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Education:

Bachelor's Degree Engineering, Western Illinois University, Macomb, IL

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