DATA COMMUNICATIONS ANALYST RESUME

Job Objective:

Data Communications Analyst position where I can effectively utilize my skills and expertise.

Highlights of Qualifications:

- A great deal of experience with Cisco routers and switches and LAN / WAN and VoIP
- Proficient with structured cabling concepts and design
- Possess ability to troubleshoot and develop effective solutions
- Applied knowledge of VoIP, IVR, Video Conferencing, mobile technologies, and CTI systems
- Strong written and oral interpersonal communication skills
- Extensive knowledge of Ethernet, TCP/IP, and WAN VPN
- Strong analytical and problem solving skills

Professional Experience:

Data Communications Analyst, August 2005 – Present
The Patton Group LLC, San Diego, CA

- Provided and presented excellent customer service via phone.
- Analyzed, designed and proposed Customer WAN, LAN and VoIP solutions.
- Evaluated and developed new technologies and how they can impact the IP network.
- Served as backup to other Telecomm Engineers.
- Provided effective technical support for the PC Technicians.

Data Communications Analyst, May 2000 – July 2005
Accenture, San Diego, CA

- Installed and maintained network communication systems effectively for the corporate Local Area Networks (LAN), Wide Area Networks (WAN), client and server applications and other data communications service.
- Evaluated and determined new hardware and software for the corporate network and microcomputer environment.
- Assisted efficiently in planning of corporate Local Area Networks (LAN), Wide Area Networks (WAN), client and server applications and other data communications services.
- Provided support for network problems during normal business hours.
- Provided and worked after hours on-call support for assigned areas of responsibility.

Education:

Bachelor's Degree in Communications, University of California, Berkeley, CA

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