DEA Agent Resume

Job Objective

Seeking a DEA Agent position that offers an immediate challenge, career opportunity, and advancement.

Work Experience:

DEA Agent, May 2004 – Present Dreyer's Inc., Madison, FL

- Responded to customer requests, and forwarded to sales representative.
- Communicated with sales delegate on special requirements.
- Ensured to eliminate waste and maximized productivity.
- Ensured to place loads in proper freezer area.
- Created rapport with staff members in all accounts.
- Succeeded in achieving expectation and adhering to all procedures.

DEA Agent, March 2002– April 2004 Dreyer's Grand Ice Cream, Madison, FL

- Offered suggestions for improvements to increase effectiveness of change.
- Supported new enterprises.
- Administered key principles in interactions with customers and employees.
- Responded to change with positive attitude; and openly shared ideas.
- Communicated directly with team members; and encouraged performance.
- Facilitated to give feedback when needed and trained new employees.

Summary of Qualifications:

- · Remarkable experience working with DEA and other regulatory authorities
- · Proven ability to deliver constant results
- · Ability to presents ideas effectively; and work across all functional boundaries
- Good knowledge of IE quota administration
- · Proficient in SAP and ERP, WMS, TMS
- Sound communication and intrapersonal skills

Education:

Bachelor's Degree in Criminal Justice, DePaul University, Illinois, IL

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