Debt Consultant Resume

Job Objective

Seeking a challenging position of Debt Consultant position in a reputed organization to utilize my experience and my knowledge to benefit the organization.

Work Experience:

Debt Consultant, August 2005 – Present Dell, Derby, CT

- Consulted potential clients on unsecured debt hardship.
- Performed financial debt analysis and portfolio for submission to underwriters.
- Discussed hardship program and available options.
- Completed and submitted enrollment forms.

Debt Consultant, May 2000 – July 2005 KCP, Inc., Derby, CT

- Consulted with consumers who expressed interest in debt resolution regarding complex and financial debt settlement.
- Discussed with consumers about different debt resolution options.
- Developed viable and specific debt resolution plan for the consumer.
- Guided consumers towards making learned decision to join the Debt program.

Summary of Qualifications:

- · Admirable experience in Debt settlement sales consulting
- Skilled in analyzing financial budgets
- Thorough understanding of FDCPA guidelines
- Sound knowledge of debt rules, regulations and policies
- Computer proficiency in Windows and MS Office
- Profoundly able to successfully multi-task with competing priorities and deadlines
- Ability to handle large volume of inbound and outbound calls
- Ability to calculate percentages and develop payment plans
- Fluent in English, Spanish and French
- · Good organizational and time management skills
- Good written and verbal communication skills

Education:

Bachelor of Science - Business Management, Southern Arkansas University, Arkansas, AR

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