
DESKTOP DEPLOYMENT ENGINEER RESUME

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Career Goal:

To acquire the position of a Desktop Deployment Engineer in a networked environment where I can showcase my software deployment skills in desktop conversion projects

Technical Skills:

Profound knowledge of system based services such as:

- Application packaging
- Desktop support services
- System support services

Adept in system deployment functions like:

- Infrastructure engineering services
- Software Package deployments
- Network and Printer deployments

Panoptic knowledge of Altiris solutions for:

- Client imaging processes
- Mass software deployments

Understanding of various operating systems:

- Windows NT 3.5
- Windows XP/2003/2008
- Windows 7 X 64/32

Functional knowledge of new system deployment services like:

- Client streamlining
- Operating system migrations
- Application compatibility issues

Familiarity with application systems:

- Terminal Services
- Citrix

Exceptionally skilled at following applications:

- Active Directory
- GPO and GPPs
- Creation of custom policies

Sound abilities to:

- Operate and support storage and system backup devices
- Resolved software issues during system migration stages
- Install and implement automation services for WinPE systems

Relevant Experience:

Desktop Deployment Engineer
Fourth Technologies, Inc
January 2012 – Present
Louisville, KY

- Installed and configured printer servers and drivers.
- Supported and validated data sources on DPM systems.
- Conducted verification of user manifest on DPM systems with deployment.
- Formulated and executed test plans and strategies.
- Developed and implemented home driver paths for Active Directory applications.
- Participated in detailed research and patching of MS apps.
- Updated process documentation and resolved application errors.

- Designed and modified desktop infrastructure systems in virtualized form.

Desktop Deployment Engineer
Robert Half Technology
November 2010 – January 2012
San Ramon, CA

- Provided technical assistance for deployment of desktops.
- Participated in package scripting and patch management activities.
- Designed and developed software apps through Altiris solutions.
- Formulated and executed Altiris operational procedures for usability.
- Prepared custom scripts and updated software packages.
- Implemented customization of Windows operating system images and application packages.
- Analyzed and resolved technical issues relating to Apple computer systems.
- Maintained and updated user account information such as rights and system groups.

Educational Background:

Bachelor's Degree in Information Technology
Tennessee Technological University
August 2006 – May 2010
Cookeville, TN

Professional Certification:

IBM Certified Deployment Professional – DOORS July 2010

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