# **Eligibility Specialist Resume**

## Job Objective

Seeking a position with a growing company where my training as an Eligibility Specialist, education and experiences can be put to good use

### **Highlights of Qualifications:**

- Remarkable experience in group insurance
- Huge knowledge of eligibility criteria
- Deep knowledge of figures and basic filing techniques
- · Amazing ability to operate computer keyboard
- · Outstanding ability to manage administrative support functions
- Superior organizational and analytical skills

### **Professional Experience:**

Eligibility Specialist Express Scripts, Portage, OH May 2006 – Present

- Evaluated incoming referrals and managed verification of Benefits and Eligibility.
- Managed investigation of eligibility by phone.
- Maintained documentation of inquiries.

Eligibility Specialist TERRA Staffing Group, Portage, OH March 2003 – April 2006

- Evaluated eligibility and imparted information to insured members.
- Managed with COBRA, HIPPA and FMLA compliance.
- Handled typing assignments and formulated reports.
- Aided coaching new employees.

#### **Education:**

Bachelor's Degree in Business Management Francis Marion University, Florence, SC

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