Enrollment Specialist Resume

Job Objective

Enrollment Specialist seeking position with a well-established organization where my experience can be used for the well-being of the company.

Highlights of Qualifications:

- · Remarkable experience in accounting invoicing and billing
- Huge knowledge of general bookkeeping
- Deep knowledge of enrollment processing of client member eligibility requirements
- Outstanding ability to evaluate and research problems
- Amazing ability to compose letters and documents

Professional Experience:

Enrollment Specialist Hawaii Medical Service Assn., Colorado Springs, CO May 2006 – Present

- Aided monitoring, reporting and quality assurance.
- Managed reconciliation of member information.
- Handled enrollment activities and outlined discrepancies.
- Formulated management reports and acted as backup to unit's functions.

Enrollment Specialist HealthSpring, Colorado Springs, CO March 2003 – April 2006

- Aided processing member enrollment eligibility.
- Evaluated and handled customer inquiries.
- Managed outbound verification calls to members.
- Assured enrollment eligibility is processed.

Education:

Associate Degree in Business Administration Alvin Community College, Alvin, TX

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