
EPIC APPLICATION ANALYST RESUME

Roslyn Gunter
243 West Street
Hudsonville, MI 49426
(222) 705-5844
Email : [email]

Career Goal:

A highly talented and resourceful professional looking for the right opportunity to build a long term career and grow along with the organization owing to my skills in FTP SSL, VPN, Unix, SQL, Java and XML as an Epic Application Analyst.

Technical Skills:

In depth knowledge of programming languages including:

- Java, XML
- SQL, Perl
- AS/ 400, Oracle

Adept in managing software configuration projects like:

- Task planning
- Time estimates
- Delivery schedules

Thorough with network protocols including:

- FTP SSL, X400
- FTP SSH
- AS2, VPN

Vast potential to implement project management software including:

- MS Visio
- MS Project

High proficiency with software like:

- Health and welfare benefits system
- ADP PC Payroll
- ADP Pay Expert

Superb in utilizing other software systems:

- Human resources benefits system
- ADP EC tools
- GXS Catalogue

Familiarity with software tools like:

- Toad, Ultra Edit
- Putty
- MS office

Strong capabilities to:

- Convert complicated business needs into design specifications
- Conduct product/ vendor analysis and training programs

Relevant Experience:

Epic Application Analyst
The University of Arizona Medical Center
January 2012 – Present
Hudsonville, MI

- Assisted in application development and support services of Epic solutions for multiple resources.
- Implemented procedures for maintaining stability, security and accessibility of all supported applications.
- Coordinated with technical members and users for system functionality as per defined business needs.
- Conducted detailed analysis of workflows, report details and data collection tasks related to Epic software.
- Executed processes for monitoring of internal and external systems processes for daily preventive maintenance.
- Prepared reports and other documents for detection and diagnosis of application problems.
- Provided technical assistance for regular monitoring of system processes, files and instrument interfaces.

- Supported technical team members in development, testing and validation of Epic software for assigned applications and modules.

Epic Application Analyst
Baptist Memorial Health Care Corporation
November 2010 – January 2012
Memphis, TN

- Assisted in preparation of reports, scripts and forms as per required specifications.
- Prepared detailed documentation of business and system processes according to flow charting techniques.
- Coordinated with vendors and other parties for development of interface and program specifications.
- Provided technical assistance for obtaining and maintenance of Epic certification in assigned application modules.
- Supported technical team members in populating master tables and system files.
- Implemented procedures for designing, development and validation of assigned applications.
- Executed processes for designing and implementation of future clinical workflows.
- Formulated procedures for coordination of installation and configuration processes of maintenance releases.

Educational Background:

Bachelor's Degree in Information Systems
H Councill Trenholm State Technical College
August 2006 – May 2010
Montgomery, AL

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