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# ERP INTEGRATION MANAGER RESUME

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## Career Goal:

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A talented ERP Integration Manager seeking to work in a friendly environment, where I can freely contribute my skills in ERP integration, MS Visual Basic and Business Analytics

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## Technical Skills:

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Conceptual knowledge of MS Dynamics components:

- CRM
- GP
- Navision

Functional knowledge of software methodologies:

- TDD
- MVC
- Data warehousing
- UML

Familiarity with back end services:

- TSQL
- Oracle
- MS Access

Adept in QA tools:

- HP QC
- In House

Quick and excellent in Oracle Apps:

- Oracle 11i
- Order Management
- iSupplier

Extensive technical knowledge of Oracle tools:

- Data Loader Pro
- TOAD
- SQL Developer

Comprehensive knowledge of banking ERP systems:

- STAR
- PACE

Technical abilities to:

- Implement structured programming and quality management methods
- Conduct systems analysis and use data management tools

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## Relevant Experience:

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ERP Integration Manager  
Storeroom Solutions, Inc.  
January 2012 – Present  
Westborough, MA

- Prepared project budgets and plans for successful completion.
- Managed technical resources and documented business requirements.
- Formulated technical specifications and implemented data conversion strategies.
- Prepared unit test plans and generated weekly project status.
- Conducted research of process enhancement solutions for assigned departments.
- Participated in training programs and gap analysis for new ERP system features.
- Suggested improvements for core business procedures and process automation.

- Documented problem resolution measures through helpdesk software.

ERP Integration Manager  
EBSCO Information Services  
November 2010 – January 2012  
Birmingham, AL

- Formulated data conversion requirements and installed system configurations.
- Prepared and maintained user roles and accounts for secure access control.
- Developed training plans and evaluated project deliverables and schedules.
- Generated and documented business data for team leaders.
- Managed technical project risks and monitored project resource allocations.
- Conducted regular meetings with end user and software vendors.
- Designed user reports and tested data conversion processes.
- Installed and tested application enhancements and data integrations.

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### **Educational Background:**

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Master's Degree in Computer Science  
Utah Career College  
August 2008 – May 2010  
West Jordan, UT

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