# Food And Beverage Server Resume

# Job Objective

A well organized Food and Beverage Server seeking a job in your company.

### Highlights of Qualifications:

- Strong experience in serving food and beverages in restaurant
- Exceptional knowledge of menu items
- Profound knowledge of health and safety regulations
- Familiarity with cash handling operations
- · Skilled in providing excellent customer services
- · Ability to address customer complaints
- Ability to take guest beverage and food orders efficiently
- Ability to retrieve and deliver food and beverage orders in a timely manner
- Ability to ensure guest satisfaction throughout the meal service
- · Ability to promote menu items to customers
- · Ability to work in highly demanding environment

# Professional Experience:

Food and Beverage Server Chukchansi Gold Resort & Casino, Baltimore, MD August 2007 – Present

- Assisted in food preparation processes.
- · Addressed all customer requests promptly.
- · Obtained food orders and entered into POS system.
- Served food and beverages as per restaurant standards.
- Served alcoholic drinks as per Federal, State and Local regulations.
- Ensured serving station was clean and fully stocked.
- Inspected food for quality, presentation and temperatures.
- Followed proper food handling and storage practices.

#### Food and Beverage Server

Starwood Hotels and Resorts Worldwide Inc, Baltimore, MD

May 2004 - July 2007

- Stocked all food supplies in storeroom in an orderly manner.
- Answered customer queries regarding menu items.
- Arranged tables as per service standards.
- Removed dirty dishware and clutters from tables.
- Contacted kitchen staffs about re-cooking orders and wait time.
- Informed kitchen staffs about additional meal requirements and special requests from customers.
- Participated in service trainings as needed.
- Prepared checks and processed customer payments.

### Education:

Associate Degree in Hospitality Management Washington County Community College, Calais, ME

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