
Franchise Operations Manager Resume

Job Objective

Seeking work as Franchise Operations Manager with company to advance my skills and career in this field.

Highlights of Qualifications:

- Experience in assessing various business and providing optimal customer services
 - Thorough knowledge of Microsoft Office suite
 - Operational knowledge of financial operations
 - Ability to evaluate all financial operations
 - Ability to develop and maintain professional relationship
 - Ability to maintain credibility for organization
 - Ability to perform local marketing techniques
 - Proficient to facilitate in training sessions
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Professional Experience:

Franchise Operations Manager
Hard Rock Cafe Corporate, Bloom City, WI
October 2008 – Present

- Monitored all revenue sources for various departments.
 - Maintained efficient relationships and ensured profitability.
 - Participated in various community business operations
 - Managed inventory levels and ordered supplies and equipments.
 - Ensured cleanliness of facility and inspected rooms.
 - Assisted to plan budgets and allocated funds appropriately.
 - Developed and maintained preventative maintenance programs.
 - Maintained optimal level of customer satisfaction at all times.
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Education:

Bachelor's Degree in Business Management
Augustana College, Rock Island, IL

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