
FRAUD INVESTIGATOR RESUME

Objective:

Actively seeking Fraud Investigator position in which my skills and abilities will be utilized to its fullest.

Highlights of Qualifications:

- Wide experience in Fraud Management
 - Possess experience testifying in court on behalf of the financial institution and organization
 - Proficient with computers and software applications
 - Extensive knowledge of the telecommunications industry
 - Excellent oral and written communication skills
 - Strong problem solving and analytical skills
 - Advanced skills in PC database and Microsoft Office applications
-

Professional Experience:

Fraud Investigator, August 2005 – Present
SunTrust Banks, San Francisco, CA

- Reviewed the claim facts with adjuster, kept adjuster informed of investigation status.
- Documented the activities in a timely, clear and factual manner.
- Recommended the resolution of claim to adjuster, to include settlement, compromise and denial.
- Collaborated with law enforcement and insurance carriers to exchange information, resolve cases and pursue prosecution and civil redress.
- Identified the type of organized criminal activity, theft rings and other scams and established effective action plans to resolve.
- Utilized technology to collect information, identify fraud trends, missed opportunities and ring activity.

Fraud Investigator, May 2000 – July 2005
CSC, San Francisco, CA

- Contributed to the development of new ideas and methods.
 - Supervised and provided the knowledge to functional project teams and took part in cross-functional initiatives.
 - Served as an expert in providing the direction and guidance to process improvements and establishing policies.
 - Represented the organization to external customers and clients.
-

Education:

Bachelor's Degree in Business Administration, Columbia Union College, Takoma Park, MD

[Build your Resume Now](#)