
Fraud Manager Resume

Job Objective

Looking for an opportunity to put my skills and training to work for your company by acquiring the position of Fraud Manager.

Highlights of Qualifications:

- Admirable experience of preventing crime and managing database applications
 - Sound knowledge of worker compensation programs
 - Profound knowledge of medical billing procedures and treatment
 - Ability to work in team environment
 - Ability to analyze fraud and security issues
 - Excellent communication skills in both forms
 - Ability to complete work within timeframe
 - Proficient in financial service products and services
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Professional Experience:

Fraud Manager

Green Dot Corporation, Rochester, NY

October 2008 – Present

- Developed company strategies for fraud operations.
- Prepared and presented reports to risk manager.
- Monitored all suspicious activities for online goods and services.
- Designed fraud transaction screening procedures and policies.
- Evaluated everyday risk processes and maintained control.
- Provided training to employees on risk policies and procedures.
- Analyzed and recommended improvement to all risk models.
- Performed regular review of transaction data.

Fraud Specialist

CIGNA Corporation, Rochester, NY

August 2003 – September 2008

- Performed investigation and identified various fraudulent activities.
- Coordinated with claim examiners and identified suspects.
- Evaluated files and obtained new and potential cases.
- Analyzed various surveillance video for claims.
- Prepared reports for all investigations on cases.
- Managed all investigative cases and associate assignments.

Fraud Risk Analyst

Elavon, Inc., Rochester, NY

May 1998 – July 2003

- Maintained departmental database for data mining activities.
 - Coordinated with teams and recommended appropriate actions.
 - Developed detection tools to mitigate all frauds.
 - Analyzed all online banking transactions to identify frauds.
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Education:

Bachelor's Degree in Accounting

Idaho State University, Pocatello, ID

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