FRONT DESK ASSISTANT RESUME

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Objective:

To obtain the Front Desk Assistant position that will expand and develop my skills.

Summary of Skills:

- Excellent client service skills
- Demonstrated administrative and office coordination skills
- · Ability to deal with a wide variety of individuals
- · Ability to deal sensitively and effectively with patients
- Ability to work with little supervision
- Excellent organizational and problem-solving skills

Work Experience:

Front Desk Assistant Affordable Care, Milwaukee, WI August 2005 to till date

- Assisted with training front desk staff through standard operating procedures.
- Performed daily front desk inspections.
- Ensured cleanliness and a professional presentation of the club.
- Assisted with recruiting and interviewing front desk team members.
- Answered and transferred phone calls in a timely and professional manner.

Front Desk Assistant Life Time Fitness, Inc., Milwaukee, WI May 2000 to July 2005

- Admitted members by scanning their membership cards.
- Answered and transferred phone calls in a timely and professional manner.
- Provided constructive feedback.

Education:

Associate Degree in Public Relations St. Francis University, Loretto, PA

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