
Hospital Quality Director Resume

Job Objective

To obtain a responsible position as Hospital Quality Director where my past work experience will be beneficial.

Professional Experience:

Hospital Quality Director, August 2005 – Present
Mammoth Hospital, Cambridge, MA

- Identified variations in evidence-based medical practice and sub-standard performance and recommended opportunities for improvement.
- Designed quality activities, facilitated teamwork and implemented project plans to elevate the organization Health Quality measurements.
- Set vision and developed hospital staff and medical staff performance improvement activities.
- Provided reports of quality activities and outcomes to committees.
- Monitored Quality Improvement Program compliance with regulatory and accrediting agencies.

Hospital Quality Director, May 2000 – July 2005
Valley Presbyterian Hospital, Cambridge, MA

- Facilitated collaborative quality improvement, safety, service, health promotion and disease prevention activities with select medical and employer groups.
 - Partnered with community agencies and organizations dedicated to building healthier communities.
 - Acted as a representative and spokesperson for the Quality Program.
 - Developed and updated quality policies annually.
 - Managed assigned quality committees, advisory and work groups to achieve their objectives and scope of work.
 - Created and supported an environment that fostered teamwork, recognized the customer, and promoted learning.
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Summary of Qualifications:

- Strong Quality Management Experience in an healthcare setting
 - In-depth knowledge of strong case management, and quality assessment
 - Exceptional knowledge of utilization review and third party payer criteria, regulatory requirements' and quality assessment criteria
 - Thorough understanding of regulatory agencies, statistical methodologies and process improvement
 - Familiarity with Medicare, OSHA, JCAHO, HCFA and state guidelines
 - Proficient in MS Office Suite (MS Access, MS word, and Excel)
 - Strong project management and organizational skills
 - Excellent communication and interpersonal skills
 - Superior leadership, management and motivational skills
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Education:

Bachelor's Degree in Nursing, Mountain View College, Dallas, TX

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