# **Hotel Executive Housekeeper Resume**

### Job Objective

To obtain the position of Hotel Executive Housekeeper where I can utilize my cleaning skills and experience to the maximum benefit of the organization.

#### Highlights of Qualifications:

- Exceptional experience in managing front desk and housekeeping operations
- Remarkable knowledge of hotel policies and procedures
- Outstanding knowledge of cleanliness equipment and standards
- Sound ability to analyze feedback from employees
- Immense ability to evaluate hotel reports and documents
- Ability to manage inventory and place purchase order
- · Ability to work on flexible schedule
- Ability to give feedback on the guest service of employees
- · Ability to sit, bend, stoop, climb and kneel for long hours
- Ability to lift and carry boxes, equipment up to 50 pounds

### Professional Experience:

Hotel Executive Housekeeper Crowne Plaza Hotel, Dallas, TX August 2007 – Present

#### Responsibilities:

- Determined appropriate work assignments for all housekeeping staff.
- Ensured compliance to company standards for all properties.
- Scheduled hiring of departmental staff and provide training.
- Monitored productivity of all activities and recommended improvements.
- Managed all cleaning agents and diluted as per instructions.
- Ensured optimal level of customer satisfaction to maximize profitability.
- Maintained records of all cleaning supplies and equipments.
- Inspected all guest rooms on regular basis and perform preventative maintenance.

Hotel Executive Housekeeper Radisson Hotel Nashua, Dallas, TX May 2004 – July 2007

### Responsibilities:

- Provided training to departmental personnel and evaluated activities.
- Assisted housekeeping and laundry departments in everyday activities.
- Scheduled activities for staff to maintain maximum occupancy.
- Administered and resolved all customer issues efficiently within timeframe.
- Maintained professional appearance at all times for all staff members.
- Evaluated physical condition of hotel and recommended repair.
- Participated in safety training programs on monthly basis.
- Ensured compliance to MSDS, OSHA and safety regulations.

# Education:

Bachelor's Degree in Restaurant Management Hebrew College, Newton Centre, MA

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