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## Implementation Consultant Resume

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### Job Objective

To secure the position of Implementation Consultant that will allow me to utilize acquired skills and experience.

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### Areas of Excellence:

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- Remarkable experience in business analysis
  - Huge knowledge of RCS and CVS
  - Deep knowledge of RT and install packages
  - Ability to communicate technical concepts and issues to a non-technical audience
  - Ability to identify and resolve exceptions and to analyze data
  - Ability to self-manage to deadlines and commitments
  - Excellent organizational, analytical and project management skills
  - Superior communication skills
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### Professional Experience:

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#### Implementation Consultant

Touch, Cypress, CA, August 2005 – Present

- Aided enterprise upgrade clients.
- Coordinated about certified workflows.
- Established profitable relationships with client end users.
- Evaluated milestone and work plan tasks status.
- Handled customer implementation issues.

#### Implementation Consultant

Samtron, Inc., Derby, CT, May 2000 – July 2005

- Managed Customer liaisons and support services.
  - Handled Administrative processes and conducted on site client visits.
  - Maintained details of all customer calls.
  - Coordinated with Customers about their requirements.
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### Education:

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Bachelor's Degree in Business Administration

Graceland University, Iowa, IA

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