
Information Technology Specialist Resume

Job Objective

Experienced Information Technology Specialist of many years seeking employment with the company to help advance in the industry.

Highlights of Qualifications:

- Remarkable experience in systems administration
 - Huge knowledge of secure communications
 - Working knowledge of LAN / WAN systems
 - Good understanding of Windows and TCP/IP network concepts
 - Deep knowledge of emerging software application trends
 - Familiarity with Unix and NT based operating systems
 - Outstanding ability to manage independently
 - Amazing ability to communicate effectively
 - Superior troubleshooting skills
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Professional Experience:

Information Technology Specialist
Epsilon, Newport News, VA
May 2006 – Present

- Managed regular operational maintenance.
- Conducted software installations and upgrades.
- Handled installations and upgrades.
- Enforced standard operating procedures.
- Carried out hardware and software audits.

Information Technology Specialist
TechSmith Corporation, Newport News, VA
March 2003 – April 2006

- Aided large multi-site network.
 - Coordinated with TechSmith employees and IT Helpdesk team.
 - Installed client machines and coached users.
 - Managed user helpdesk tickets.
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Education:

Bachelor's Degree in Computer Science
Sinte Gleska University, Rosebud, SD

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