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## Infrastructure Team Leader Resume

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### Job Objective

Experienced Infrastructure Team Leader interested in securing a position with growing company seeking qualified applicants.

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### Highlights of Qualifications:

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- Huge experience in IT infrastructure management
  - Thorough knowledge of IT logistics and business operations
  - Deep knowledge to design and scope multiple deliverable across a number of technologies
  - Ability to communicate and report effectively at all levels
  - Ability to develop and implement departmental plans and budgets
  - Ability to manage network providers and network services
  - Ability to manage software and hardware vendors and associated service providers
  - Strong administrative and leadership skills
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### Professional Experience:

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Infrastructure Team Leader, August 2005 – Present  
Raytheon, Spokane, WA

- Delivered quality end user systems that are reliable and meet the user's needs.
- Maintained effective service desk and reporting KPIs.
- Identified areas that would benefit from new and improved hardware and software.
- Introduced change in a way that is acceptable to those affected.
- Managed the services within an agreed budget.
- Followed and maintained client's standards and relationships.

Infrastructure Team Leader, May 2000 – July 2005  
Citizens Financial Group, Spokane, WA

- Verified and implemented detailed technical design solution.
  - Provided detailed technical design for enterprise solutions.
  - Lead team within Defence IT systems.
  - Resolved technical problem across multiple technologies.
  - Provided advanced technical consulting and advised to other on proposal efforts.
  - Trained users in use of the equipment and services within client's policy.
  - Represented IT effectively in meetings and forums.
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### Education:

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Bachelor's Degree In Computer Science, Stony Brook University, Stony Brook, NY

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