
INTERNET TECHNICIAN RESUME

Objective:

Position as an Internet Technician that will allow me to utilize both my extensive technical and customer service experience.

Summary of Skills:

- Sound knowledge of networking and its core concepts
 - Working knowledge of UNIX, web Hosting, email and windows server
 - Ability to troubleshoot WAN circuits
 - Ability to learn and adapt quickly
 - Excellent decision making and problem-solving skills
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Work Experience:

Internet Technician

String, Akron, OH

August 2005 to till date

Resolved internet connecting problems.

Assisted staff and service providers with technical support.

Troubleshoot WAN circuits at client's location.

Configured Web Hosting, Email and Server.

Provided technical support for UNIX and Windows servers.

Internet Technician

Connect Inc, Akron, OH

May 2000 to July 2005

Assisted in developing and improving the performance of internet related devices.

Prepared and maintained documents on technical manuals and customer complaints.

Oversaw internet set up area to ensure its proper functioning.

Troubleshoot and configured routers at various locations.

Education:

Associates Degree in Computer Technology

Kaplan University, Davenport, IA

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