

IT FIELD TECHNICIAN RESUME

Objective:

To obtain a responsible, challenging IT Field Technician position with a progressive, growth-oriented organization.

Summary of Skills:

- Ability to repair Computer components, equipment and systems
- Amazing ability to work in active work schedule
- Excellent reading and writing skills
- Outstanding analytical and problem solving skills
- Strong organizational skills
- Great ability to work independently and with a team

Work Experience:

IT Field Technician, August 2005 to till date

Pella Corporation, Wilton, CT

Resolved IT related issues in a timely manner and implemented enterprise project deliverables at a basic to intermediate technical level.

Provided installation, configuration and maintenance of particular equipments to ensure customer satisfaction.

Supported non-PC hardware such as printers, servers, network equipment and hand held technologies.

Maintained other office equipment such as telephone systems, duplicators and fax machines.

Coordinated with multiple vendors, departments and field staff to identify technical requirements.

IT Field Technician, May 2000 to July 2005

Modis, Inc, Wilton, CT

Installed and troubleshot hardware, software and networking problems.

Setup and configured Windows operating systems.

Educated customers on the use and device characteristic of operating systems and applications.

Administered main network system on network servers as required.

Installed and troubleshot network cabling base, local area network system and software.

Education:

Associate Degree in Information Technology, Colorado Technical University, Colorado Springs, CO

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