TECHNICIAN CV

As technical as the IT Technician position sounds, your resume should also be, in the sense that the skills section of your resume should be filled with IT related expertise such as skills in MS environment, knowledge in MAC OSX, IPSEC, SSL VPN, Exchange 2010 & MS SQL. An employer seeking an IT Technician will likely choose you if you have these skills. IT Technicians have a vast opportunity for employment. They can join almost any organization-hospital, school, air carrier, food establishment, mall or even research institute. Since almost every office needs an IT professional, this is the time to land a job. Make your CV stand out by following the sample CV of an IT Technician below.

Rooney Galloway

594 Blandit. Ave Cannock Staffordshire MW52 8QDZIP1

Tel: 01282 572803 Email: [email] Date of Birth: September 2nd, 1990

PERSONAL OBJECTIVE:

My goal as an IT Technician is to apply my in-depth knowledge in hardware and software applications and develop IT solutions to maintain continuity and efficiency of work in the organization. Equipped with solid background in systems installation, IT repair and replacement, troubleshooting and patching, I am positive that this objective can be achieved. My two years experience in two different companies has enhanced my skills and broadened my understanding in supporting various computer systems and networks. I am also very knowledgeable in using different windows server systems, Active Directories and know how to manipulate subnets and firewalls.

QUALIFICATIONS:

BSc (Hons) in Information Technology University of Bradford - Bradford October 2008 - June 2011

A Levels in Computing, Mathematics, Physics, Chemistry, English Language

Epping Forest College – Loughton September 2006 - June 2008

GCSEs: Maths, Physics, Chemistry, English Language

Tabernacle School - Holland Park September 2001 - June 2006

SKILLS PROFILE: In Depth knowledge of Windows, Mac and Linux Desktop systems, including installation, patching, troubleshooting and hardware replacement

Strong Knowledge of Active directory, group policy, Exchange 2010, SIMS, MS SQL 2008

Excellent working knowledge of Windows XP and Windows 7, Windows 2003/2008 Server, Terminal Services, Active Directory, IPSEC and SSL VPN, active directory, Exchange 2010 and VMware administration

Strong ability to maintain web content using Microsoft SharePoint

Strong ability to communicate technical information to non-technical Staff

Ability to conduct research into a wide range of computing issues

Ability to work as part of a team and communicate with staff at all levels

RELEVANT WORK EXPERIENCE:

IT Technician

Babcock International Group PLC - Dorset

December 2012 - Till Date

- · Supported and maintained the Company's IT systems including desktop provision, network infrastructure, and associated software and business applications.
- Updates the register of IT assets and contributed to audits of IT licensing arrangements.
- Coordinated IT equipment bookings and maintained equipment in a suitable condition for loan.
- Advised staff and Members on their use of standard IT applications.
- Monitored system alerts and reports on servers and reported problems to the concerned IT Team Leader.
- Handled server shutdowns and restored service according to documented procedures.

IT Technician Remit Group - Anglesey September 2011 - December 2012

 Provided complete in-house technical support and understanding for STVs growing computing systems and applications.

- Monitored new IT developments and applied to STV where there is a benefit to the business.
- Supported the various systems and software packages currently in use.
- Provided a capability to tailor and customise functions and applications to improve work practices.
- Maintained all hardware, software, applications and interfaces.
- Contributed to the proper installation, maintenance and disposal of desktop computers and printers.

REFERENCES:

NRG Group Timon Hardin, IT Support Technician 3425 Malesuada Avenue, Walsall Northamptonshire, YJ58 3XH [email]

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