# ITKO LISA TESTER RESUME

Bobby Cooper
3006 Warner Street
North Dade, FL 33180
(222) 730-2701
Email : [email]

## Career Goal:

A highly talented and ingenious professional seeking the position of an iTKO Lisa Tester to share my skills and expertise in ITKO, QTP, SQL, QA, Load Runner and Trend Analysis.

## Technical Skills:

Technically sound with technologies including:

- ITKO/ CA Lisa
- J2EE, SOAP
- HP ALM

Sound knowledge of programming and scripting languages:

- Java, SQL
- Unix Shell, XML
- JavaScript

Thorough with quality testing tools like:

- HP Quality center
- HP Load Runner
- QTP

High proficiency with web services like:

- Websphere, MQ
- HTTP, HTTPS
- Socket (tcp)

Solid understanding of testing procedures:

- Performance testing
- Quality assurance
- Trend Analysis

Familiarity with database validation involving:

- SQL query writing
- Execution

Adept in creating:

- Multiple table joins
- Aggregate functions

Immense capabilities to:

- Evaluate trends and prepare defect reports
- Create tests using integration and interface points
- Utilize agile software development methodologies

## Relevant Experience:

iTKO Lisa Tester
Lorven Technologies Inc
January 2012 – Present
North Dade, FL

- Implemented procedures for review and execution of test plans, scripts and processes.
- Executed review processes of testing programs for addressing areas including database impacts and usability.
- Resolved issues and software defects by proper investigation, resolution and related documentation.
- Prepared test schedules and strategies within assigned project scope and product delivery timelines.
- Provided technical assistance in product design reviews with functional requirements and schedules.
- Supported technical teams in procedures for regression test suites for completion of regular release cycle.
- Developed test plans, cases, resource plans, reports and related schedules for all existing applications.

- Assisted in designing and customization of automated test cases through iTKO Lisa testing tools.

iTKO Lisa Tester
Beacon Technologies
November 2010 – January 2012
Madison, WI

- Assisted in definition and development of QA processes to ensure product quality and productivity.
- Implemented procedures for installation and configuration of all tools in CA iTKO applications.
- Provided technical assistance to QA engineering teams in all phases of software quality assurance and development lifecycle.
- Prepared test plans and strategies for successful testing operations of all existing applications.
- Formulated quality metrics and reporting standards to measure and improve project quality and productivity.
- Supported technical teams in tracking and mitigation of risks to improve existing SLDC procedures.
- Communicated with managers and external users regarding regular QA status updates and metrics.
- Conducted negotiations with project managers for allocation of available resources as per assigned projects.

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## Educational Background:

Bachelor's Degree in Computer Engineering
Westfield State College
August 2006 – May 2010
Westfield, MA

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