

---

## IVR Tester Resume

---

### Job Objective

To obtain an IVR Tester position with an established firm in which to utilize my experience and past training in this field.

---

### Summary of Qualifications:

---

- Strong experience in testing IVR speech recognition systems
  - Expertise in using IVR speech detecting system
  - Deep knowledge of IVR tests and procedures
  - Wide knowledge of multiple IVR platforms
  - Good understanding of quality assurance standards and practices
  - Ability to document technical reports
  - Skilled to use all Quality Center and QTP tools
  - Proficient in understanding Option Trading systems and Equities
- 

### Work Experience:

---

IVR Tester, August 2005 – Present  
Innovar Group, Laurinburg, NC

- Developed and implemented tests according to customer requirement.
- Performed all tests in accordance to technical requirements.
- Evaluated and interpreted design specification for tests.
- Prepared and analyzed IVR test scripts.
- Designed test plans and test cases according to IVR documents.
- Assisted in development of automated test scripts for IVR.

IVR Tester, May 2000 – July 2005  
Syscom Technologies, Laurinburg, NC

- Created test specifications and data.
  - Observed and maintained defect tracking system and prepared reports of bugs present in systems.
  - Scheduled timelines and system specifications for conducting tests.
  - Planned tests on systems and performed manual tests where required.
  - Performed root cause analysis on functional systems and processes.
  - Evaluated and identified bugs in systems.
- 

### Education:

---

Bachelor's Degree in Computer Science, Franklin Pierce University, Rindge, NH

[Build your Resume Now](#)